

Telecommunications Market Commission approves to modify the technical specification of portability in mobile networks.

- 1) The operators will not be able to deny the portability to a user because of the existence of any type of debt or non-payment.
- 2) Deadline to carry out the portability: The maximum time to finalize the change without incident is reduced to five working days from the moment the user has signed the application.
- 3) The information provided to the users with respect to the situation of the portability request should be improved.
- 4) It has been removed from the process of portability the unconditional delivery between the operators of the copies signed by the customers. However, to avoid the Slam, the TMC will allow, when there are doubts on the accreditation or there is a complaint on the part of the customer, that the donating operator can ask for the original application and that the user can join back its operator.
- 5) These new modifications will take effect on 15th April 2007.