

Law 15/1999, 13 December, protection of data of a personal nature.

- 1) All companies commercialising on Internet must provide the information as to their physical placement, the commercial activity, the customer service system and information related to the protection of personal data.
- 2) Prior consent on the part of the contracting user is required in order to receive calls or automatic messages, for the sending of advertising information via e-mail and for the treatment of their data.
- 3) Every consumer will have the right to know the existence of either the file or treatment of data of a personal nature, the final aim of the compilation of this data and the final receivers of the information, the identity and address of the entity responsible for the treatment or if be the case, their representative, the possibility and the mechanism for exercising the rights of access, correction and opposition, the concrete end objective for which the interested party's data has been collected, of the release ,and if it be so receivers of the released personal data, the obligatory or facultative nature of its response to the questions posed, and the consequences of obtaining the data or the denial to supply them.
- 4) In the face of whatever suspicion of illegal use of the data, complaints should be made firstly to the company or entity. If your rights to access, correction or cancellation are denied, claimants should contact the Spanish Data Protection Agency. This will watch over the fulfilment of the regulations covering personal data and will in turn impose the corresponding fine.