

**ORDER PRE/2410/2004, 20 July, modifying ORDER PRE/361/2002, regarding the rights of users and additional tariff services**

- 1) Whosoever wishes to have access to the additional tariff services with code 907, which are services provided via internet, must expressly apply to their operator to gain access to these services via written request, indicating the date and signature of the contracting user or their representative or the person legally empowered.
- 2) We must be informed as to the price of additional tariff services via a previous informative message regarding the price and the basic conditions for the provision of the service.
- 3) The operator must attend to the disconnection of additional tariff services and international calls within 10 days of receipt of the request.